

Product Limited Warranty

Gamma Camera Scintillation Detectors

All Luxium Solutions scintillation detectors are manufactured from high quality crystal, processed to obtain the best possible performance and assembled and packaged in accordance with advanced design and engineering techniques. Each detector assembly is tested prior to shipment and is accompanied by a data sheet bearing the performance specifications of the detector at the time of shipment. These records are maintained by us for future reference over the length of the warranty period.

WARRANTY COVERAGE

Luxium Solutions will repair or replace, at no charge, any gamma camera detector which fails within a period of **three (3) years from the original date of shipment** as a result of faulty construction or failure of the hermetic seals.

For the warranty to remain in force, environmental conditions must be controlled as follows:

- Expose only to air or inert atmospheres at normal pressures and any humidity.
- Keep temperature between +40°F and +110°F (+4°C and +43°C).
- Keep rate of temperature changes less than 15°F (8°C) per hour.
- Do not locally heat or cool the detector so as to produce gradients greater than 5°F (3°C) across the affected region.
- Avoid UV light.

For more information, refer to the "Handling and Care of Scintillation Detectors" which is available on our website www.luxiumsolutions.com.

EXCLUSIONS

This warranty does not apply to any detector which fails as a result of abuse or exposure to a non-laboratory environment. This warranty does not apply to any detector which has sustained visible damage to its housing. This warranty does not apply to normal wear, tear, and degradation due to effects of aging. This warranty does not provide coverage if the product has been modified or altered without Luxium Solutions' express written approval or if the product fails as a result of mishandling, abuse or accident.

LIMITATIONS OF LIABILITY AND EXCLUSIVE WARRANTY

This warranty provides coverage to the original purchaser of the product only and only to product with serial numbers still legible. In the event of a repair or replacement of any product pursuant to the terms of this warranty, the warranty applicable to the original product shall apply to the repaired or replaced product and will extend for the balance remaining of the original warranty period.

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTIES AND REMEDIES PROVIDED BY LUXIUM SOLUTIONS AND CONSTITUTES THE FULFILLMENT OF OUR OBLIGATIONS TO THE PURCHASER. THE WARRANTIES AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES AND WARRANTIES, WHETHER WRITTEN, ORAL OR IMPLIED BY STATUTE OR AT LAW, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR USE OR FITNESS FOR A PARTICULAR PURPOSE. SOME JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR MAY DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PURCHASER MAY SEEK A REMEDY UNDER IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU.

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INSTRUCTIONS FOR RETURNING PRODUCT TO US

A claim against this warranty must be made within the warranty period. The purchaser must obtain a Return Materials Authorization (RMA) number from our sales/customer service organization prior to shipment. The RMA number must be referenced on the packing list and other documentation. All detectors being returned for warranty repair should be adequately packaged; use of our original shipping material and container will help assure that no damage occurs in transit or storage. Product claimed defective or nonconforming must be returned to us freight prepaid by the purchaser with a statement identifying the reason(s) for the return, along with our part number and serial number. Please ship against a return purchase order rather than a debit memo. Product returned to us that is found to be in good working order or damaged for causes not covered by this warranty will be subject to a service charge. Upon completion of repairs, detectors will be returned to the purchaser freight prepaid.



www.luxiumsolutions.com

*Manufacturer reserves the right to alter specifications.
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